

Revision and clarification of billing policies for Rhonda Reinholtz, PhD,  
effective February 1, 2012:

Late cancellation / No shows:

The first late cancellation or no show of the calendar year will not be billed; each account will be granted one missed appointment per year at no charge.

After the first missed appointment, no shows and appointments cancelled later than 7:00 a.m. on the day of the appointment will be billed at half the rate of the planned session. Insurance does not cover late cancellations or no shows and patients will be billed directly for missed appointments.

Account payment options:

There are two payment options for the personal pay portion of the billed amount: payment in full at the time of service, or payment of the monthly balance in full upon receiving the mailed invoice.

Individuals can select either option initially. If a monthly bill is not paid in full, payment at the time of service will be expected from that point on and some payment toward the outstanding balance will be expected monthly.

Individuals with insurance benefits will be expected to cover their co-pay amounts in full either monthly or at the time of service. Payments toward annual deductibles must be equivalent to the anticipated co-pay per session billed, plus an amount that will cover the full deductible within the calendar year.